

## Terms & Conditions

These terms and conditions are important, please read them carefully and tick the box at the end.

## **PAYMENTS & CANCELLATIONS**

### **1. Reservations**

To reserve your place on a retreat please complete the booking form and pay your £50 non-refundable deposit.

### **2. Payment**

Payment can be made by bank transfer. For retreats where a deposit has been paid, final balances are due 14 days before the retreat. If final payments are not received by 14 days prior, Lots Bridge Farmhouse reserves the right to cancel your reservation and accept new reservations for your space. If you do not think you can pay in time please contact Lots Bridge Farmhouse via email at [enquiries@lotsbridgefarmhouse.co.uk](mailto:enquiries@lotsbridgefarmhouse.co.uk)

### **3. Cancellation policy**

If you wish to cancel your retreat you must notify Lots Bridge Farmhouse in writing. Once your notice has been received, cancellation will take effect subject to the following: If cancellation takes place more than 60 days prior to your retreat any payments made will be refunded minus your deposit. If cancellation takes place between 30-60 days prior to your departure, 50% of the retreat price will be forfeited. If cancellation takes place less than 30 days prior to your departure date, 100% of the retreat price will be forfeited. Any amount forfeited, which has not then been paid to Lots Bridge Farmhouse by you, will be recovered from you by Lots Bridge Farmhouse as a debt due and payable.

### **4. Retreat Cancellations**

In the rare case that the retreat needs to be cancelled, Lots Bridge Farmhouse will offer a transfer to another retreat or a full refund of your funds. Lots Bridge Farmhouse is not responsible for any expenses or damages incurred as a result of retreat cancellation including preparation costs, travel or other expenses. You will not be entitled to claim any additional amounts or seek any compensation for any injury, loss, expenses or damage (either direct or consequential) or for any loss of time or inconvenience which may result from such cancellation.